# **East Boro Housing Trust**

### Seven Principles of Conduct for All Members of The Board of Management And Staff.

These principles are applied to ensure that the Trust provides a consistent standard and quality of service to its customers/tenants and partners at all times.

### SELFLESSNESS

Holders of office should act solely in terms of the TRUSTS interest. They should not act in order to gain financial or other material benefits for themselves, their family or their friends.

## INTEGRITY

Holders of office should not place themselves under any financial or other obligation to outside individuals or organisations that might seek to influence them in the performance of their duties.

## OBJECTIVITY

In carrying out Trust business including making appointments, awarding contracts, or recommending individuals for rewards and benefits, holders of office should make choices on merit.

## ACCOUNTABILITY

Holders of office are accountable for their decisions and actions to the Trust and must submit themselves to whatever scrutiny is appropriate to their office

## **OPENNESS**

Holders of office should be as open as possible about all the decisions and actions that they take. They should give reasons for their decisions and restrict information only when the wider interest of the Trust clearly demands.

### HONESTY

Holders of the office have a duty to declare any private interests relating to their duties and to take steps to resolve any conflicts arising in a way that protects the Trusts interests.

### LEADERSHIP

Holders of office should promote and support these principles by leadership and example.

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